Jefferson Packer 817 Kirkham Street San Francisco CA 94122

Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I want local businesses to work with my local communications infrastructure, so I prioritize them when considering ISPs. I have had better customer service, and needed it fewer times, since switching to a local provider. It is critical to keep this option alive for both rural and urban communities whose infrastructure maintenance is already fragmented enough without centralized control of its use, too.

Jefferson Packer